



INTERNATIONAL CERTIFICATION

TEFL-TESTOL-Certification.com

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@info@tefl-tesol-certification.com
www.tefl-tesol-certification.com

Public Offer Agreement

All online courses are provided by **International Certification Ltd**, Office address 2nd Floor College House, 17 King Edwards Road, Ruislip, London, United Kingdom, HA4 7AE (Registered company 12190935)

Definition of Online Courses:

120-Hour Pro Online TEFL/TESTOL Course

150-Hour Master Online TEFL/TESTOL Course

250-Hour Expert Online TEFL/TESTOL Course

All of the online courses on the website <https://tefl-tesol-certification.com/> are provided by International Certification Ltd and are subject to the following conditions:

1. Course Requirements:

By starting the TEFL & TESTOL Online course you (the Student) confirm that you meet the following minimum requirements of the course.

All of the courses provided by International Certification Ltd are taught in English.

1.1 All customers of the following courses,

120-Hour Pro Online TEFL Course

150-Hour Master Online TEFL Course

250-Hour Expert Online TEFL Course

must be at least 15 years old at the time of booking.

1.2 All customers must have a competent native level of English and possess a reasonable competence in English language reading, writing, and speaking skills.

1.3 All candidates must have the ability to take advice from tutors and from peers and have the capability to make improvements to their results if required.

1.4 All non-native English Language speaking candidates must have at least B1 level of CEFR.

By making a booking with International Certification it is assumed that the candidate satisfies the above conditions and is deemed to have a competent level of English. The candidate, by making a booking, takes full responsibility in determining whether the course is suitable for their level of English. International Certification takes no responsibility if the candidate is unable to complete and pass the course.



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1.5 Before purchasing any of the International Certification online courses, you may check your current level of English, taking the placement test <https://tefl-tesol-certification.com/test> If the test results are higher than 48%, your English comprehension is enough to complete the TEFL/TESTOL course.

1.6 It should be noted that purchasing an Online TEFL & TESTOL course does not mean that a candidate will be guaranteed a pass. International Certification reserves the right to fail students if they do not meet the minimum requirements of the course.

1.7 The student agrees to follow any of the policies and regulations set down by International Certification Ltd.

2. The Subject of the Agreement

2.1 International Certification Ltd undertakes to provide educational services on the learning portal to the Student. International Certification Ltd guarantees that the courses are accredited by the British educational TEFL / TESTOL center ACCRIN. The Student undertakes to accept and pay for these educational services.

2.2 Educational services for studying the TEFL / TESTOL course are provided by the International Certification Ltd as part of the course chosen by the Student, based on the information posted on the website <https://tefl-tesol-certification.com/>

2.3 The website <https://tefl-tesol-certification.com/> contains information about each defined course: the total duration of the course, course description, course cost, as well as additional (bonus) services, such as life-long support in finding a job, personal native speaker trainer and others.

2.4 To obtain a pdf certificate, the Student must pass tests and exams with at least 60% correct answers. After passing all the tests and getting approval of the lesson plan assignment from the trainer, the Student will find the pdf certificate in the 'My certificates' section in the account.

2.5 The Agreement becomes effective upon receipt of payment.

2.6 By paying for the service, the Student confirms that he or she is familiar with Privacy Policy <https://tefl-tesol-certification.com/privacy-policy> and agrees with the Terms and Conditions <https://tefl-tesol-certification.com/terms-and-conditions>

3. How to make a booking:

3.1 Booking can be made online on our website <https://tefl-tesol-certification.com>. The person making the booking must be at least 15 years old, and the payment for the course means terms and conditions acceptance <https://tefl-tesol-certification.com/terms-and-conditions>. You are also responsible for the accuracy of your personal details.



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3.2 You must make full payment at the time of booking. International Certification Ltd does not accept deposit or partial payments, or installment payments. Once your booking has been accepted you will receive an invoice within 24 hours from the purchase time. Once that invoice has been generated an agreement exists between you and International Certification Ltd, and all terms and conditions of this Public Offer Agreement apply.

3.3 Once International Certification Ltd has received your payment for the course, International Certification Ltd will email you a login username and password with 24 hours to allow you to access the course.

4. The Duties of the parties

4.1 International Certification Ltd undertakes:

4.1.1 Provide access for 6 (six) months to an accredited educational online platform in accordance with the course chosen by the Student "120 hours of Pro" or "150 hours of Master". Provide access for 8 (eight) months to an accredited educational online platform according to the course "250 hours Expert" chosen by the Student.

4.2 The Student undertakes:

4.2.1 Accept and pay for the service.

4.2.2 Adhere to the Learning Rules

4.2.3 The Course and the relevant login details are solely for the Student's use. Another party cannot use these details.

4.3 The employment assistance service is provided free of charge only for students who have received a certificate from our company and implies only informational support.

4.3.1. International Certification Ltd is not a recruiting agency and only provides information services on employment issues.

4.3.2. International Certification Ltd helps the Student to create a resume and video presentation, provides useful information and advice on the job search process, and sends the Student options for online and offline vacancies.

4.3.3. The Student contacts the employer directly.

4.3.4. International Certification Ltd does not participate in the signing of the employment contract. International Certification Ltd is not responsible for the working conditions or any possible problems between the Student as an employee and a potential employer.

4.3.5. International Certification Ltd does not provide services for obtaining visas and work permits.

5. Prices and Terms of acceptance of the services



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5.1 Payment for services is made at the prices indicated on the website <https://tefl-tesol-certification.com/> on the day of confirmation of the agreement.

5.2 If the Student pays for the service during the promotional period, which is indicated on the website, then the service is provided at a discount cost "120-hour Pro course" - \$ 199 instead of \$ 400, "150-hour Master course" - \$ 235 instead of \$ 470, "250-hour Expert course" - \$ 365 instead of \$ 730 with all the bonuses that will be indicated in the conditions of the promotion on the site.

5.3 The payment amount is calculated in the currency of the Student's country at the official US dollar exchange rate on the date of payment.

5.4 The Student undertakes to pay 100% for the services within seven days from the date of receipt of the payment details.

5.5 After receiving payment, International Certification Ltd sends directly to the Student access to the course within 24 hours.

5.6 Making the payment is acceptance of the terms of this agreement.

6. Procedure for changing or cancelling a booking:

6.1 Cooling-off Period:

6.1.1. Under the Consumer Protection (Distance Selling) Regulation 2000 you the consumer have the legal right to cancel the contract between you and International Certification Ltd during the period of 14 days from the date of the issue of the confirmation invoice, which is when the contract starts. This is known as the "cooling-off period". If you decide to cancel the course within this cooling-off period then you must inform us within 14 days of the confirmation invoice. Once we receive your written cancellation, in form of an email we will refund your course fees within 30 days.

6.1.2. Once you have completed the cooling-off period of 14 days, you will be under the full cancellation conditions of courses which are 100% non-refundable.

6.1.3. If you log in to the course, you will be deemed to have started the course and will no longer be able to get a full refund, even if it is within the 14 day period.

6.1.4. If you purchased the course with a discount, you will not be able to get a full refund, even if it is within the 14 day period.

6.1.5. However, if you need to change the start date of a course for any other reason, our Director of Studies will consider this, and you will be able to change the start date for a fee of £30 if agreed by our Director of Studies.

6.2 You must inform us of your intent to cancel by writing to info@tefl-tesol-certification.com in the form of an email.



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6.3 Once International Certification Ltd has received your written cancellation letter, they will refund you within 30 days of receiving your letter and deduct any credit card surcharge, if applicable.

6.4 Once a Student has cancelled the booking, Student's login details will be cancelled immediately.

7. Time Period for the completion of courses

7.1 Online TEFL Course

120-Hour Pro Online TEFL Course 180 days

150-Hour Master Online TEFL Course 180 days

250-Hour Expert Online TEFL Course 240 days

This begins when a student enrolls in the course.

7.2 Extension:

Online TEFL Course:

If you fail to complete the course in 6 months for a 120-hour and 150-hour course or 8 months for a 250-hour course, then you may extend the course by paying a change fee as follows. You may do this as many times as you feel necessary.

1 month 120-hour course—\$39

3 months 120-hour course – \$69

1 month 150-hour course—\$49

3 months 150-hour course – \$79

1 month 250-hour course—\$69

3 months 250-hour course – \$129

Please contact us at info@tefl-tesol-certification.com if you need to discuss any extensions.

8. How to pass the course?

8.1 Please note that passing the course only applies to the Online TEFL & TESOL Course.

8.2 By purchasing a course does not automatically guarantee that you will pass the course. If you fail to meet the requirements of passing a course then International Certification reserves the right to fail you.

To pass the course you must satisfy the following requirements:



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8.3 You will be given 3 attempts with the automatically check tests for each Test. In order to pass these tests, you must achieve a pass rate of 60%. There are also Tasks with questions, where you should share your thoughts and opinions.

8.4 Once you have completed all the Tasks and Tests you need to create a lesson plan, which your trainer will evaluate during 5 working days. At the end of the course, you need to pass the Final Test. You will have 2 attempts for the Final Test.

8.5 Once you have been awarded a fail, then you will not be entitled to a refund and will not be accepted onto any further TEFL courses without first having communicated with the Director of Studies.

8.6 Our tutors reserve the right to fail a student if a student is not meeting the standards of the course in terms of learning, English language ability, or plagiarism.

9. Plagiarism:

9.1 If any student is found to have copied another student's work, then they will be issued with one formal warning. In subsequent cases, the student will be deemed to have taken part in plagiarism and be failed. In the event of plagiarism, no refund will be given to the student.

10. Certificates:

10.1 Every student who passes the 120-hour, 150-hour, 250-hour will receive a PDF copy of the TEFL & TESOL Certificate automatically of passing the TEFL Course.

10.2 If you would like to receive a hard copy of your certificate, then there is a charge of \$35 for 1 Certificate.

If you would like a hard copy of the 120 Hour or 150 Hour or 250 Hour the charge is \$35. International Certification will do everything possible to make sure that you receive your certificate within 30 days of passing the course.

However, International Certification Ltd. does not take any responsibility for any postal service problems, which might delay your certificate, and does not take responsibility for a lost certificate due to in-country postal problems. International Certification Ltd. can provide proof that the Certificate was sent to your confirmed postal address. This covers all geographic locations.

10.3 International Certification will supply you with a new certificate in the event of loss or damage for a fee of \$35.

11. System Maintenance and Upgrades

At certain times International Certification Ltd.'s systems and software programs will be updated. In the event of an update, International Certification Ltd. will endeavor to do this work as quickly as possible. However, if the systems are not working for a period longer than 96 hours then will allow our candidates to extend their course for no more than 96 hours.



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12. Limitation of Liability

International Certification does not accept any liability for any loss or additional expense caused by delay or disruption to travel services, weather conditions, civil disturbance, industrial action, strikes, wars, floods, sickness, or force majeure. Such losses or additional expenses are your responsibility. Force majeure represents unusual or unforeseeable circumstances, which include: war, terrorist activities, riots, natural disasters, or nuclear disasters such as fire, flood, or adverse weather conditions.

13. Disputes, complaints, and changes

Disputes, complaints, and changes can be made in writing to info@tefl-tesol-certification.com

Please be aware that International Certification Ltd does its best to respond to contact emails as quickly as possible. That includes emails and any of the forms on the website www.tefl-tesol-certification.com. International Certification Ltd has very high customer service expectations and will endeavor to reply to your contact email within 24 – 48 hours after receiving your email. International Certification Ltd would also like to make the Student aware that sometimes spam filters do not allow some emails into the Student's system. Please, check your junk/spam folders and the settings on your Email Client. International Certification does not take responsibility for you not receiving emails due to filters/junk or spam folders on your Email Client.

International Certification Ltd often experiences very high call volumes. If International Certification managers cannot answer your telephone call, International Certification Ltd asks you to contact it by email. International Certification Ltd will endeavor to get back to you by email within 24-48 hours after receiving your email.

14. The International Certification Commitment:

14.1 International Certification commits to helping you get the most from your Online TEFL/TESOL Course. Our tutors are here to help you by giving you constructive feedback and advice.

14.2 Any queries will be dealt with within 120 hours of receipt.

14.3 International Certification operates an equal opportunities policy.

15. Device Requirements:

The website <https://tefl-tesol-certification.com/> can be viewed on mobile, tablet, and pc formats. If you are having any problems viewing the website, then please, contact International Certification at info@tefl-tesol-certification.com

16. Term of the Agreement, procedure, and grounds for amendments or termination of the Agreement

16.1 This Agreement enters into force after the Student fully fulfills section 4.2.1 of this Agreement and terminates 6 (six) months after for Students who purchased the "120 Hours Pro" or "150 Hours Master" course, and expires after 8 (eight) months for Students who have purchased the "250 Hours Expert" course.



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16.2 The terms of the Agreement may be changed with the consent of the Parties by concluding an Additional Agreement to the Agreement or by extending the access to the course by the Student.

16.3 If it is impossible to provide educational services through the fault of the International Certification Ltd, the Student is refunded 100% of the funds if educational services were not provided.

16.4. If, for technical reasons, there is no access to the course and training materials for more than 96 hours through the fault of the International Certification Ltd, the International Certification Ltd is obliged to provide the Student with access to an equivalent TEFL / TESOL course from another accredited British center. The exception could be the expired access to the previous provider's course (six months for 120 and 150-hour course students, and eight months for 250-hour course students).

16.5 International Certification Ltd has the right to terminate the Agreement unilaterally if the Student does not fulfill or violates clause 5.4 of this Agreement. Termination of the contract on the specified basis does not release the Student from liability for non-fulfillment or violation of obligations under the Agreement.

16.6 The Student has the right to terminate the Agreement unilaterally due to the impossibility of completing the course for any reason

16.7 In case of early termination of the Agreement by the Student, the paid funds will not be returned to the Student.

17. Privacy Policy

17.1 Under the definition of the Data Protection Act International Certification is defined as a Data Controller. This means that International Certification Ltd. uses and stores the personal information you (Student) give to us, at the time of booking, to process your order. If the Student cannot allow International Certification Ltd. to use his or her personal information then International Certification Ltd. will not be able to process the booking. By agreeing to these Privacy Policy and Personal Data conditions <https://tefl-tesol-certification.com/privacy-policy> you allow International Certification to store, use and collect data in regard to you.


